

Call24

573-443-5880 or
Columbia

573-635-9853 or
Jefferson City

800-443-5880
Outside of Columbia & Jefferson City Only

For all menus, press:

9 = repeat menu

* = previous menu

0 = speak to a call center
representative

Dear Call24 User:

You now have additional features like activating your own debit card, easily accessing your debit card transactions, and blocking your debit card should you lose it or it is stolen.

The information on the right describes the general navigation for the new Call24 system. Becoming familiar with the new navigation will help you to successfully access your account information — so keep this tool handy!

Thank you!

Call24 is available in
English and Spanish.



MAIN MENU ITEM 1: Account Information (press 1)

SECONDARY MENU ITEM 1: Transactions (press 1)

- Transfer funds _____ (press 1)
- Withdrawal by check _____ (press 2)

SECONDARY MENU ITEM 2: Inquiries (press 2)

- Balances on all accounts _____ (press 1)
- Balances on a specific account _____ (press 2)

Checking or Money Market _____ (press 1)

- Recent transactions _____ (press 1)
- Debit card transactions _____ (press 2)
- Specific transactions _____ (press 3)
 - Debit card transactions _____ (press 1)
 - Withdrawals _____ (press 2)
 - Deposits _____ (press 3)
 - ATM _____ (press 4)
 - Specific check (# or amount) _____ (press 5)
- Dividends _____ (press 4)
- Balance _____ (press 5)

Savings _____ (press 2)

- Recent transactions _____ (press 1)
- Specific transactions _____ (press 2)
 - Withdrawals _____ (press 1)
 - Deposits _____ (press 2)
 - ATM _____ (press 3)
- Dividends _____ (press 3)
- Balance _____ (press 4)

Loan _____ (press 3)

- Recent transactions _____ (press 1)
- Last payment date/amount _____ (press 2)
- Next payment date/amount _____ (press 3)
- Payoff amount _____ (press 4)
- Balance/available credit _____ (press 5)

CD / IRA _____ (press 4)

Mortgage loan _____ (press 5)

SECONDARY MENU ITEM 3: Change Call24 PIN (press 3)

SECONDARY MENU ITEM 4: Change Base Account Number (press 4)

MAIN MENU ITEM 2: Open account/apply for loan (press 2)

MAIN MENU ITEM 3: Activate card/report card lost or stolen (press 4)